

Welcome to our Practice

Whitemoss Dental Practice has been established in the Village area of East Kilbride for 70 years. We are part of South Lanarkshire Health Board and at present we have approximately 16,000 active patients.

We provide both NHS & PRIVATE dental care and have specific Sedation and Childsmile sessions here at the practice.

Our patients are also given the opportunity to join our Dental Practice Plan. This includes discounted price on private treatment and preferred appointment times.

Our Facial Aesthetics Clinic has been growing since 2009. With wrinkle reduction treatments and facial fillers becoming increasingly more popular, our clinic's experienced, highly trained experts are providing these treatments daily. Ask reception about spreading the cost and joining Whitemoss Smooth Club.

Working together as part of a close team, we strive to achieve and maintain the highest standards for our patients, for the practice... and for each other. We have 15 members of staff, 6 Dentists, 6 Dental Nurses, our Receptionists and 1 Hygienist - and we are proud to say that staff turnover is extremely low.

bright/white/sparkle/kiss/fresh/**smile!**

Opening Hours

Monday.....	8.30am - 18.00pm
Tuesday.....	9.00am - 19.00pm
Wednesday.....	8.30am - 18.00pm
Thursday.....	8.30am - 18.00pm
Friday.....	8.00am - 14.00pm

To make an appointment, please call 01355 220013.

Please note our telephones will be answered from 8:30 onwards on Fridays.

All dentists and our hygienist work different days/hours.
To register as a new NHS, Practice Plan or Private patient, see reception who will happily take details and arrange the first visit.

Award Winning Dentistry



WINNER
Scottish Dentist of
the Year 2013



WINNER
UK Dentist and Team
of the Year



WINNER
Scottish Practice
of the Year

- Dentist of the Year • Best practice in Scotland
- Best overall team • Dental Practice of the Year
- Dental Phobia Award • HWL – Bronze Award
• HWL – Silver Award • HWL – Gold Award
- Highly commended, best Community & Charity Project practice • Best Cosmetic Practice Scotland 2019, awarded by GHP Private Healthcare Magazine



whitemoss dental practice

Dr. David MacPherson and Associates

27 Whitemoss Road, The Village,
East Kilbride G74 4JB

To find us, head towards the village from Priestknowe Roundabout and take the first right and immediate right again. We are around 100m away at 27 Whitemoss Road. Or put our postcode into your map app! It's G74 4JB

Telephone: 01355 220013 Fax: 01355 573437

Email: info@whitemossdental.co.uk

www.whitemossdental.co.uk

Welcome to our Practice



We believe everyone should enjoy the highest quality dental care... and that excellence doesn't have to cost the earth!"

Dr. David MacPherson



The Team

Principal Dentist

DR David MacPherson (M)
BDS (Glasg.) GDC# 66496
Reg. 21 June 1991

Associate

DR David Core (M)
BDS BSc Hons (Glasg.)
DipRestDent RCS (ENG) GDC# 85411
Reg. 24 June 2005

DR Frances McDowall (F)

BDS (Glasg.) GDC# 191059
Reg. 08 June 2010

Dr Jacob Dolan (M)

BDS MFDS RCS (Glasg.)
GDC# 270446
Reg. 12 June 2017

Hygienist

Isabelle Harper (F)
RDH (Glasg. 1993) GDC# 4408

Receptionist

Emma Ferguson (F)

Dental Nurses

Karen Gillan (F) Practice Manager
DCP (NEBDN 2008) GDC# 122492

Kayla McCabe (F) Assistant Manager

DCP (NEBDN 2013) GDC# 245269

Kelly Muldoon (F)

DCP (NEBDN 2013) GDC# 243726

Katie Bell (F)

DCP (NEBDN 2018 - Trainee)
BDS - Bachelor of Dental Surgery
GDC# 279596

GDC# - General Dental Council Number

VT - Vocational Trainee

NEBDN - National Examination Board
of Dental Nurses

DCP - Dental Care Professional

RDH - Registered Dental Hygienist

(M) Male, (F) Female

Whitemoss information leaflets
or applicable practice policies
are available in large print.

Interpreting services including
British Sign Language can be
arranged if required.

Any questions about NHS dental
provision in our area call
0300 30 30 243
or visit nhslanarkshire.org.uk
(this service does not arrange
appointments, info only).

Our practice inspection records
and our practice audit process
records are available on request.

www.whitemossdental.co.uk



Facilities

We have a children's play area in the garden. The reception and waiting area have Whitemoss Dental Practice Television and a water cooler is available. Our premises and surgeries are accessible to wheelchairs and there is a patient toilet.

Home visits are also available for patients who cannot travel to the practice.

We have a car park for our patients, however if parking on the road - permits are required and are accessible from our reception desk.

Reminder services

You will receive a reminder letter to contact us to book your regular check-up by post or email.

Also you may receive a text message reminder a day prior to your existing scheduled appointment.

We ask that any appointments that need to be cancelled or changed are done so 24 hours in advance of appointment time, if frequent appointments are failed to attend then this could incur a £20 charge.

Medical histories

We require an annual signed medical history form and verbal updates at each appointment. We have introduced a complete computer/IT update at the end of 2017 which includes new signature pads at the reception desk.

Out-of-hours Emergency Care

Should you have a dental emergency outside the normal practice hours, please call the practice and a recorded message will give you details of our out of hours service.

During practice hours we try our utmost to see any patient who has a dental emergency.

Confidentiality

Patient confidentiality at our practice is taken seriously and all information about our patients is treated with the strictest confidence. Our practice policy has been processed in line with the GDPR.



Comments about our service

At Whitemoss Dental Practice we welcome any comments or feedback as it helps to improve our service to you.

You may give any comments or feedback by completing our questionnaire and posting it in our 'Tooth-Fairy' box at reception or e-mailing our practice:

info@whitemossdental.co.uk

We hope you are happy with the service we provide, however if you wish to document a complaint, please email karen.gillan3@nhs.scot or ask reception for details about our complaints procedure.



Orthodontics, Implants, Whitening, Veneers, Cosmetics, Sedation, Composite Bonding.

Prices and Exemptions

Debit, Credit, Cash and Cheques are accepted as payment methods and treatment should be paid for on the same day as treatment commenced.

Any treatments offered by our clinicians (NHS or PRI) will be estimated, discussed and agreed with you in advance.

Private membership plans are accessible to all our new and current NHS patients and more info can be obtained from reception (or pick up one of our Practice plan membership leaflets). All NHS treatment prices are set by the Scottish Government and more info including exact charges can be found at www.scottishdental.org

Please ask reception for one of our own price lists.

If you are receiving an NHS exemption which entitles you to FREE dental treatment, please see reception and provide evidence on arrival to your appointment.

Social Media   Follow us for updates & offers.

Visit our website www.whitemossdental.co.uk